



Genesee Valley Bootcamp Application

Embark on a career in manufacturing with Genesee Valley Pre-Apprenticeship Bootcamp! Take the first step towards a skilled career in manufacturing; apply now to secure your place in the program.

Genesee Valley Pre-Apprenticeship Bootcamp Application

First name *

Last name *

Email *

Phone *

City/Town *

Hobbies/Interests *

Age *

Access to Reliable Transportation

Yes

No

Highest Math Level Completed *

Submit



Genesee Valley Welding Bootcamp Application

Embark on a career in manufacturing with Genesee Valley Pre-Apprenticeship Welding Bootcamp! Start your training with us; submit your application today to join the program.

Genesee Valley Pre-Apprenticeship Welding Bootcamp Application

First name *

Last name *

Email *

Phone *

City/Town *

Hobbies/Interests *

Age *

Access to Reliable Transportation

Yes

No

Highest Math Level Completed *

Submit



Basic Air Conditioning and Refrigeration



Course Schedule

- GCC Batavia Campus HVAC/R Lab
- Fee: \$1,599
- Tuesdays & Thursdays
- March 25 - April 17, 2025
- 5:00 - 8:00 PM
- Instructor: Bill Hayes

To register, please contact
María Velázquez
585-345-6868 Ext. 6602
mvelazquez@genesee.edu

 [@thebestcenter](https://www.facebook.com/thebestcenter)
 [@sunygccbestcenter](https://www.instagram.com/sunygccbestcenter)

Course Overview

Are you ready to dive into the Basics of Air Conditioning & Refrigeration? Whether you're a beginner or looking to refresh your skills, this course is perfect for you!

This course covers essential topics such as system components, operation principles, maintenance, and troubleshooting techniques. Designed for both beginners and those looking to refresh their skills, the class combines theoretical knowledge with hands-on training to ensure students gain practical experience.

Learning Objectives

Gain a solid foundation in HVAC/R with our comprehensive course covering:

- Basic fundamentals and terminology of HVAC/R
- Applied physics concepts used in HVAC/R systems
- Comprehensive knowledge of residential split systems, including furnace and heat pump technologies
- Hands-on instruction with state-of-the-art Refrigeration Trainers
- Key subjects such as measurements, heat, pressure, gas properties, and air properties
- Instruction aligned with ANSI/ACCA Quality Installation and ANSI/ACCA/ASHRAE Standard 180

BEST Center students will abide by the GCC Student Code of Conduct:
bit.ly/GCCCodeOfConduct



The BEST Center Staff

Jennifer G. Wakefield
Executive Director Workforce
Development
jgwakefield@genesee.edu

Christa Palmer
Assistant Director Workforce Development
capalmer@genesee.edu

Kathy Wood
Regional Coordinator SUNY
HealthCARES Grant
kmwood@genesee.edu

Tish Williams
Project Director of Apprenticeships
prwilliams@genesee.edu

Corinne Saluste
Coordinator of Community Education
cksaluste@genesee.edu

Maria Velázquez de Machado
Coordinator of Technical Programs
mvelazquez@genesee.edu



Who We Are

The BEST Center at Genesee Community College is a regional leader in workforce development, offering seminars and tailored training to boost local economic growth in the GLOW Region.

Join us today to enhance your skills and drive success!

Contact Us



genesee.edu



bestcenter@genesee.edu



(585) 345-6868



Genesee Community College
Office T112
One College Rd.
Batavia, NY 14020

**Your Career.
Your Choice.
Your Training.**

BESTCENTER
Business Employee Skills Training

Our Programs

→ Technical Programs

Our programs help you advance in your career or explore new opportunities by providing knowledge and hands-on experience.

Join us to take the next step toward a successful career.

- Basic Airconditioning and Refrigeration
- HVAC/R Essentials: Tools, Theory, and Techniques
- EPA 608 Certification
- Industrial Electricity
- CNC Robotics
- CNC Milling
- CNC Turning
- Mechatronics:
 - Phase 1: Industrial Electronics
 - Phase 2: Industrial Controls
 - Phase 3 Advanced Control Systems
 - Phase 4: Advanced Motor Controls
 - Phase 5: Motor Controls, Transformers, and Power Systems

Upcoming

- Welding
- Plumbing

Information

María V Velázquez
Coordinator of Technical Programs
mvelazquez@genesee.edu

→ Community Education

Our programs offer flexible scheduling and online options, they cater to busy lifestyles, supported by dedicated instructors.

Enroll now for a brighter professional future!

Business

- Supervision Certificate Program
- Notary Public Review (Online)
- Grant Writing
- Leaders Toolkit Series
- Computer Support Specialist

Education

- NYS SAVE, DASA, & Mandated Reporter (Online)

Security Guard Pre-Assignment

- RPTA (Summer ONLY)

Healthcare Training & Certifications

- Phlebotomy/Lab Processing Technician
- Trauma Informed Care
- Home Healthcare Aide

Information

Corinne Saluste
Coordinator of Community Education
cksaluste@genesee.edu

→ Contract Training

Our programs emphasize personal and career growth with diverse options and specialized training, led by experienced instructors in a supportive environment.

Join us to explore programs that unlock your employees' potential for a brighter future.

- Confined Space Entry
- CPR/AED/First Aid
- Excel Training
 - Beginner
 - Intermediate
 - Advanced
- Leadership Skills
- LEAN Six Sigma
 - Green Belt (Fall Only)
 - Yellow Belt
- OSHA Construction Safety
 - 10 hours
 - 30 hours
- Peer-to-Boss
- Sexual Harassment
- Supervisory Skills
- Whole Brain Thinking Series
- Many more, just email for more information

Information

Christa Palmer
Assistant Director of Workforce Development
capalmer@genesee.edu

EPA 608 Certification



Course Schedule

- GCC Batavia Campus
HVAC/R Lab & Computer Lab
- Fee: \$300
- March 11-13, 2025
- 9:00 AM - 3:30 PM
- Instructor: Bill Hayes

To register, please contact
María Velázquez
585-345-6868 Ext. 6602
mvelazquez@genesee.edu

Course Overview

Are you ready to become EPA 608 certified? Our comprehensive three-day course is designed to equip you with all the knowledge and skills you need to succeed!

This comprehensive course spans three full days, featuring in-depth presentations and practice tests on day one and day two. On the third day, a review session is conducted in the morning, followed by testing in the afternoon.

Course Schedule

Day 1 & Day 2: In-depth presentations and practice tests.

Day 3: Morning review session followed by afternoon testing.

What You'll Cover

CORE, Type I, Type II, Type III

Why Enroll?

Expert Instruction: Learn from experienced professionals.

Hands-On Practice: Benefit from practice tests for each certification section.

Comprehensive Review: Ensure you're fully prepared for the exam.

Don't miss this opportunity to advance your career and gain valuable certification. Register now and take the first step towards becoming EPA 608 certified!.

BEST Center students will abide by the GCC Student Code of Conduct:
bit.ly/GCCCodeOfConduct

Grant Writing



Course Schedule

- GCC Batavia Campus
- Tuition: \$199
- Tuesday, March 18 - Thursday, March 20, 2025
- 9:00 am - 12:00 pm

To register, please call
585.345.6868

Course Overview

This workshop is designed for those who seek to increase their understanding and effectiveness in grant proposal development. Creating compelling goals and objectives, needs statements, sustainability plans, and evaluations are the primary components of this workshop. You will also learn effective strategies for seeking funding from various sources. This interactive class features hands on skill development, so you are encouraged to bring an idea with you to develop!

Your career. Your choice. Your training.

The Business and Employee Skills Training (BEST) Center at Genesee Community College is a regional leader in workforce development, driving local economic growth. It offers open enrollment seminars, customized training, and online programs for businesses of all sizes, supported by state-of-the-art facilities. Renowned for innovation and excellence, the BEST Center has received multiple awards for its workforce and economic development initiatives. For more information, call **585-345-6868**.

- @thebestcenter
- @sunygccbestcenter

BEST Center students will abide by the GCC Student Code of Conduct: bit.ly/GCCCodeOfConduct

Home Health Aide



Course Schedule

- GCC Batavia Campus (In-person & Zoom)
- Tuition: \$1,499
- Total Hours: 80

Mondays & Wednesdays

- February 24, 2025 - May 7, 2025
- 6:00 - 9:30 pm
- No Class: 3/17 & 3/19

Saturdays

- 4/12 & 4/26
- 9:00 am - 3:00 pm

Full Schedule on back

For funding opportunities and registration, call the BEST Center at: **585-345-6868**

BEST Center students will abide by the GCC Student Code of Conduct: bit.ly/GCCCodeOfConduct

-  @thebestcenter
-  @sunygccbestcenter

The Home Health Aide program trains students to assist elderly, disabled, or ill individuals in their homes or residential facilities by addressing personal care, communication, eldercare, nutrition, and home management. Graduates can support clients with daily tasks, minor medical needs, companionship, and activities of daily living, such as bathing, dressing, eating, and medication management. With job opportunities growing rapidly in hospitals, clinics, and care facilities, this program equips students to meet essential client needs while offering family caregivers a respite.

Program Objectives

After completing this program, learners will be able to:

- Describe long-term care in terms of the target populations, environment, care options
- Describe the physiological, psychological, and sociological changes related to aging
- Describe physical, cognitive, and social growth and development characteristics
- Describe memory care needs and options
- Explain proper procedures for infection control in a home or residential environment
- Perform basic housekeeping procedures and safety for residents, staff, and visitors
- Explain procedures and strategies for planning, purchasing, and serving food
- Explain the proper procedures for safely assisting an individual in activities of daily living
- Explain procedures for preventing fluid overload and dehydration
- Explain proper procedures for applying a variety of warm and cold applications
- Explain procedures involved in caring for individuals with special needs
- Describe effective and appropriate care of an individual who is dying
- Explain proper care for infants and children in the home or residential setting
- Explain how to assist individuals in a home or residential environment
- Explain common preoperative and postoperative care procedures

Certification Opportunities



After completing this program, learners will have the opportunity to take the leading national/industry-recognized certification exam(s) essential to entry-level employment in this fast-growing field.

National Workforce Career Association (NWCA) Certified Personal Care Assistant (CPCA)

Home Health Aide Schedule

Monday	February 24	6:00pm - 9:30pm – in person
Wednesday	February 26	6:00pm - 9:30pm – Zoom
Monday	March 3	6:00pm - 9:30pm – Zoom
Wednesday	March 5	6:00pm - 9:30pm – Zoom
Monday	March 10	6:00pm - 9:30pm – Zoom
Wednesday	March 12	6:00pm - 9:30pm – Zoom
NO CLASS	March 17	NO CLASS
NO CLASS	March 19	NO CLASS
Monday	March 24	6:00pm - 9:30pm – in person
Wednesday	March 26	6:00pm - 9:30pm - Zoom
Monday	March 31	6:00pm - 9:30pm – Zoom
Wednesday	April 2	6:00pm - 9:30pm – Zoom
Monday	April 7	6:00pm - 9:30pm – Zoom
Wednesday	April 9	6:00pm - 9:30pm – Zoom
Saturday	April 12	9:00am - 3:00pm – in person
Monday	April 14	6:00pm - 9:30pm – Zoom
Wednesday	April 16	6:00pm - 9:30pm – Zoom
Monday	April 21	6:00pm - 9:30pm – Zoom
Wednesday	April 23	6:00pm - 9:30pm – Zoom
Saturday	April 26	9:00am - 3:00pm – in person
Monday	April 28	6:00pm - 9:30pm – Zoom
Wednesday	April 30	6:00pm - 9:30pm – Zoom
Monday	May 5	6:00pm - 9:30pm – in person
Wednesday	May 7	6:00pm - 9:30pm – Zoom

LEAN Six Sigma Yellow Belt



Course Schedule

- GCC Batavia Campus, Room T119
- Grant funding opportunities may be available through SUNY Workforce Development

Spring 2025

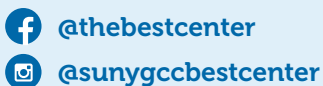
- Thursdays
- March 6, 20 & 27, 2025
- 8:30 am - 4:30 pm

Fall 2025

- Thursdays
- September 25, October 2 & 9
- 8:30 am - 4:30 pm

To register, please contact:

Christa Palmer
585.343.0055 x6299
capalmer@genesee.edu



Course Overview

During this interactive 3-day program led by CQAS instructors, participants will work in teams on specific process improvement problems using the first four phases of the DMAIC process (Define, Measure, Analyze, and Improve). The program outcome will be a set of recommendations from each team on steps toward an improvement strategy for consideration by management.

Topics Include:

- LEAN Six Sigma Enterprise Approach to Improvement
- Problem Solving Process/Tools
- 5S and Visual Controls
- VSM (Value Stream Mapping) – Current State
- Team Building and Leadership
- Change

Agenda:

- **Day 1** will focus on an introduction to Lean Six Sigma and key Define stage tools.
- **Day 2** will complete the Define stage and then focus on Measure and Analyze tools.
- **Day 3** will center on Improve and Control tools and conclude with team presentations of projects which will include recommendations for future actions.

BEST Center students will abide by the GCC Student Code of Conduct: bit.ly/GCCCodeOfConduct

Trauma Informed Care





Course Schedule

- GCC Batavia Campus
- Fee: \$185
- February 26, 2025
- 9:00 am-3:30 pm

**To register, please call
585.345.6868**

This workforce product was funded by a grant awarded by the U.S. Department of Labor's Employment and Training Administration. The product was created by the grantee and does not necessarily reflect the official position of the U.S. Department of Labor. The U.S. Department of Labor makes no guarantees, warranties, or assurances of any kind, express or implied, with respect to such information, including any information on linked sites and including, but not limited to, accuracy of the information or its completeness, timeliness, usefulness, adequacy, continued availability, or ownership. This product is copyrighted by the institution that created it.

 @thebestcenter
 @sunygccbestcenter

Course Overview

This training covers key trauma-informed care principles and practical strategies for creating safe and supportive settings, emphasizing engagement, empowerment, and choice to reduce the risk of re-traumatization. Participants will learn to recognize signs of trauma, respond appropriately, and foster resilience and recovery. Participants will also gain insights into the deep connection between trauma, diversity, equity, inclusion, and justice, learning that trauma-informed care is inseparable from DEI efforts.

Learning Objectives

1. Define ACEs, including how adverse events and racialized trauma shape lifelong health outcomes
2. Explain the biological, psychological, and social effects of ACEs across the lifespan with emphasis on the impact of structural oppression and healthcare inequities
3. Differentiate between ACEs and psychological trauma
4. Identify common signs and symptoms of trauma and note how here-and-now interactions are informed by historical trauma
5. Describe how re-traumatization impacts individuals in systems of care
6. Define the core principles of trauma-informed care, including safety, trustworthiness, choice, collaboration, and empowerment and related these to creating equitable and inclusive environments
7. Participants will develop skills to use language that is neutral, compassionate, and inclusive, minimizing microaggressions and other re-traumatizing communication
8. Practice skills for creating trauma-informed interactions

*BEST Center students will abide by the GCC Student Code of Conduct:
bit.ly/GCCCodeOfConduct*