

**GENESEE LIVINGSTON ORLEANS WYOMING  
WORKFORCE DEVELOPMENT BOARD**

# Annual Report

*Program Year 7/1/20 - 6/30/21*

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## *Message from the GLOW WDB Chairperson*

### **Norb Fuest, Appletree HR & Safety Consultants, LLC**



As Program Year 2020 began, we started the slow recovery back from the pandemic. In GLOW we saw the largest amount of funding ever spent under WIOA on classroom and employer based trainings, youth work experience and incentive payments. Over \$536,000 were provided to 115 Adult customers and 98 youth helping each to reach their employment outcomes. As always, at the heart of all the work, the staff in career centers across the region were busy providing the necessary career services to those in need. The staff in our career centers deserve a special thanks that include the Employment and Training offices and partners at the NYS Department of Labor, ACCES-VR, and the NYS Commission for the Blind who have all dealt with personal and professional barriers, but through it all have kept the focus on helping GLOW area job seekers and businesses.

I would like to thank the GLOW Workforce Development Board Members for their service throughout 2020. The Pandemic has provided each of you with difficult challenges in your own lives and yet you continued to assist in setting policy and direction for GLOW. At every committee and workforce board meeting this past program year, members attended

and engaged to conduct business that needed to get done. Finally, we all need to thank our Executive Director, Jay Lazarony and Executive Assistant, Michele Nichols, for their leadership, dedication, and hard work in keeping the GLOW Workforce Development programs successful.

## *Message from the GLOW WDB Executive Director*

### **Jay Lazarony, GLOW WDB Executive Director**

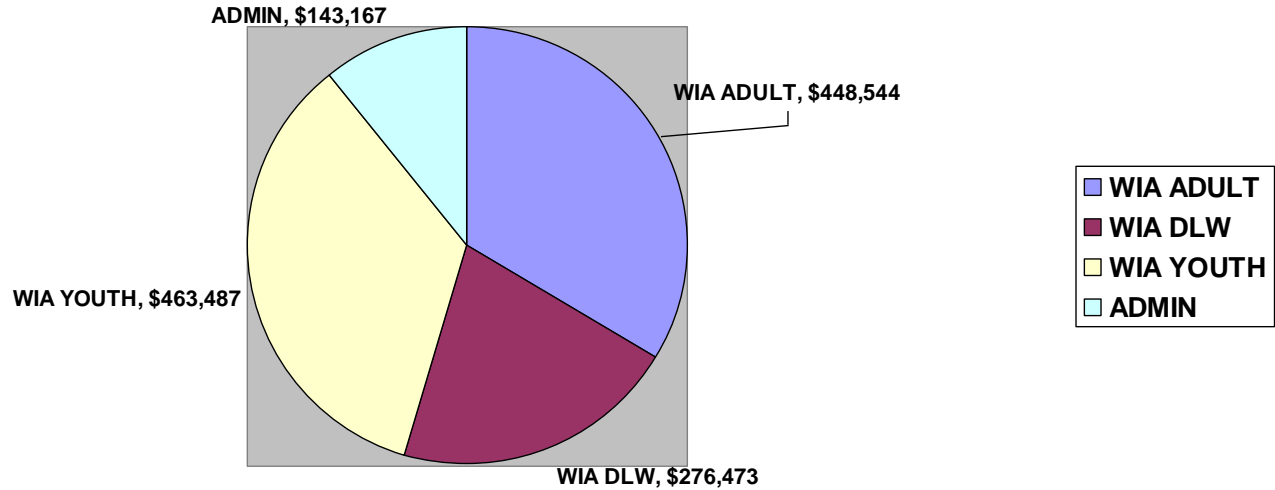


Program Year 2020 presented many challenges yet our staff in each of our centers met each one ensuring the best possible service was provided to our job seekers and businesses. As we celebrate the achievement of providing over \$500,000 during the year to support our customers, we must remember that our WIOA allocations continue to reduce. The GLOW staff and board members continue to look for funding through grant opportunities to replace what we have lost. We also continue to advocate for funding from the federal level to at least be restored to previous year amounts. Also during Program Year 2020, the GLOW With Your Hands Committee introduced the virtual platform allowing for our emerging workforce to investigate local job opportunities in GLOW. Plans were made for a September 28, 2021 in-person event, which did indeed take place at the Genesee County Fairgrounds in Batavia with around 800 youth participating from 30 different schools across GLOW.

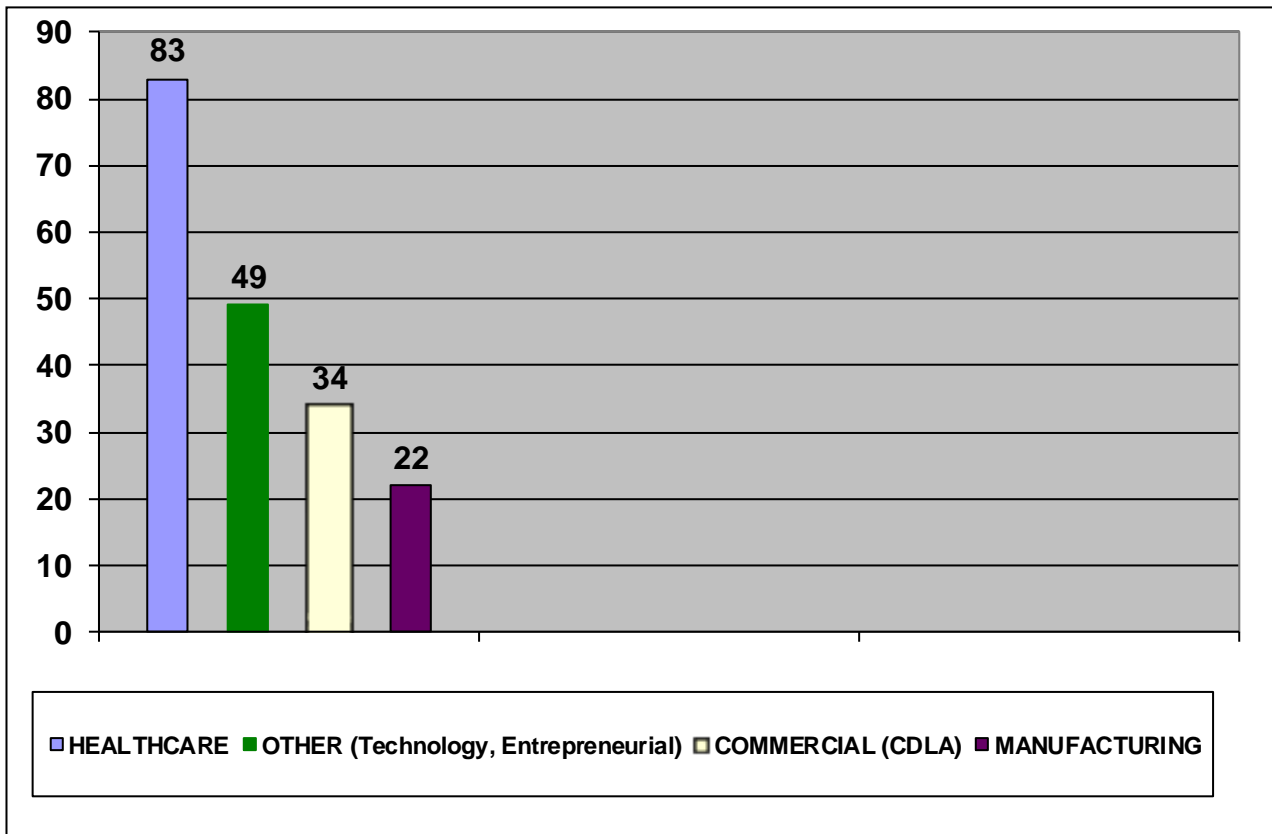
I would like to thank the Directors and staff of the Career Centers across GLOW. The pandemic certainly challenged each of you and you resounded with providing some of the best services to customers across New York! I would also like to thank our partners in the career centers that join us in providing these services including the NYS Department of Labor, ACCES-VR, and the NYS Commission for the Blind. A special thanks to our GLOW Workforce Board Chairperson, Norb Fuest, whose leadership is evident in the success of our customers and members we have. I would also like to thank GC DSS Commissioner David Rumsey for his leadership on the GLOW Emerging Workforce Committee as well as all committee members for their time they spend setting policies and procedures. I want to thank all of our workforce board members for their time and expertise as partners in the GLOW Workforce area. I want to thank the GLOW WDB Staff, Kristine Langless, GLOW Principle Account Clerk, who handles all the fiscal responsibilities - her workload is incredibly challenging yet she gets it done. I have had the pleasure of working with Michele Nichols, GLOW WDB Executive Assistant, now for 25 years, who assists me in achieving what needs to be done.

# P.Y.2020 GLOW PROGRAM YEAR SUMMARY

## PY2020 ALLOCATION \$1,331,671

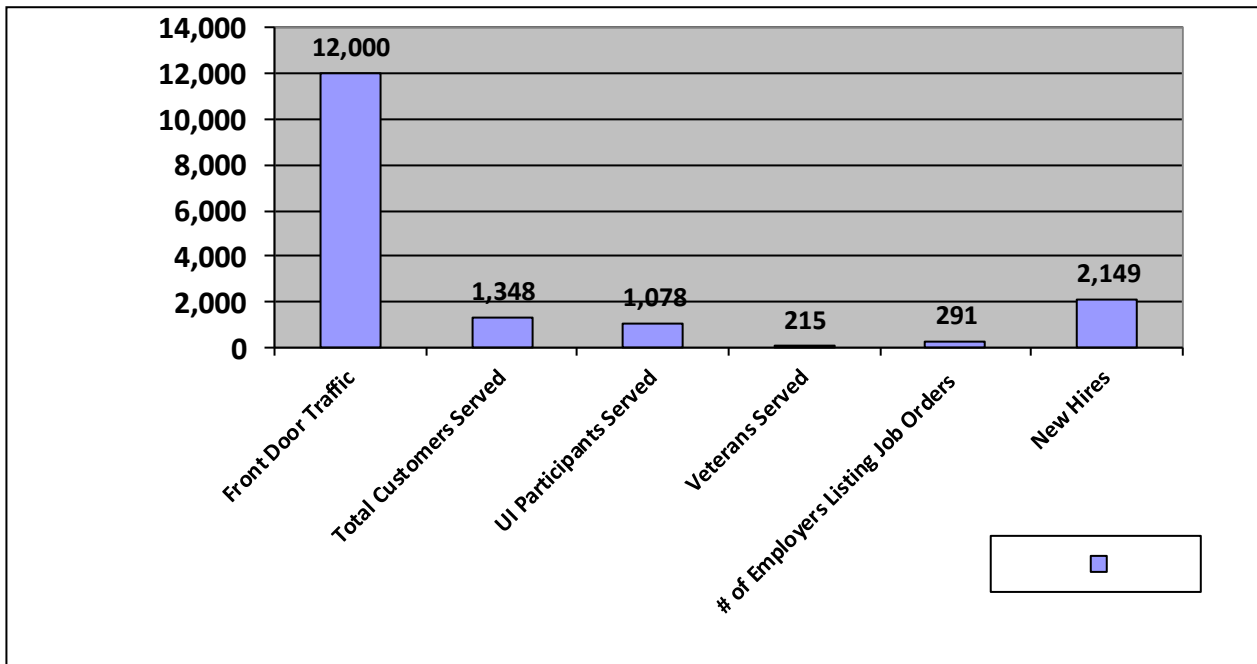


## Customers Trained in Individual Training Accounts (ITAs)



# GLOW PROGRAM SUMMARY

## Customers Served



### Services For Job Seekers:

- Job Search Assistance
- Resume Preparation and Workshop
- Interview Skills
- Career Assessment and Evaluation
- Occupational Skills Training
- Computer Workshops
- Career Exploration Workshop
- How To Apply for Civil Service Exams
- Job Club Workshop
- On-the-Job Training

*The GLOW Career Centers have Resource Rooms available for customers to use the computers to search for job openings, print, fax, or email resumes to employers, as well as use the telephones to follow up on potential jobs, and more.*

### Services for Businesses:

- Recruit and screen potential applicants
- Post Job Openings
- Onsite Employer Recruitment
- Assist with designing and funding training programs
- On-the Job Training
- Customized Training
- Assessment of potential employees
- Tax Credit information

# GLOW BUSINESS RECOGNITION

## **Genesee County Business of the Year**

### *Genesee County Economic Development Center*

*Nominated by Genesee County Career Center*

The Genesee County Economic Development Center has been instrumental in the efforts they have made to expand partnerships, identify new services, align resources, and the collaboration on delivering training service to ensure employers have access to a skilled workforce while providing opportunities for jobseekers. These partnerships improve opportunities for current jobseekers and establish a conduit for our future workforce to meet the needs of this community. GCEDC has paved the way by working together on events such as GLOW with Your Hands, Advanced Manufacturing Boot Camp, and other projects aimed at ensuring we have local training that leads to meaningful, long term employment in this community. They have assisted the Genesee County Career Center in connecting with local businesses for recruitments and developing solutions for future training needs. The GCEDC has done a great job of bringing players to the table and developing new and creative workforce solutions and a heightened partnership approach that aligns resources to benefit businesses and job seekers alike in Genesee County. ***Congratulations to Genesee County Economic Development Center!***



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## **Livingston County Business of the Year**

### *Livingston County Health Department*

*Nominated by Livingston County Office of Workforce Development*

The Livingston County Health Department operates with an annual budget in excess of sixteen million dollars and employs nearly 100 public employees in the community. Through the Environmental Health Division, the Health Department provides several essential functions in the areas of food safety, water supply, sewage disposal and clean air. These functions enable our private sector employers to operate safely and in compliance with regulation, enabling them to focus on growth and expansion of their operations.

During the unprecedented times of a global pandemic, Livingston County's Department of Health stepped up and answered the call to provide up to date, science-based information, data, testing, and vaccinations for the residents of the County. Normal operations had to be put on hold while their staff worked diligently to adjust to new and extensive responsibilities and duties. Recognizing that Workforce Development was in a unique position to help, the DOH utilized our resources to host youth who were interested in science and health care fields, to work in the vaccine clinic. During their Work Experiences there, the youth were trained in several areas of the clinic, from intake, to sanitization, to inventory, to mention just a few. This made their tenure there extremely valuable, not only for the DOH, but also for the youth! In addition, the DOH hosted a youth who was taking a Medical Typist course – in a clerical position. Her supervisors ensured she had the opportunity to work on various projects, as well as shadow a medical typist during her Work Experience. The DOH's Dog Control also hosted youth interested in working with animals.



# GLOW BUSINESS RECOGNITION

The youth were exposed to trainings, staff meetings, and court appointments, which again, increased the value of the experiences for these young adults. ***Congratulations to Livingston County Health Department!***



*“During the pandemic, the Department Health was forced to rely upon unpaid volunteers to operate the vaccination clinics. Workforce Development was able to supplement the efforts of the Volunteer Corp with paid youth workers. These youth workers became essential members of the COVID response. We are grateful to Workforce Development for helping to identify and place these individuals at the clinic.”*

*Jennifer Rodriguez, Public Health Director*

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## **Orleans County Business Recognition**

### *Virtual Polymer Compounds, LLC, NY*

Since 1992, Virtual Polymer Compounds has supplied high-quality fiberglass products such as shelters, ducts, fans, manholes and more to municipal water and wastewater facilities, government organizations, and residential and industrial customers, both nationally and internationally. VPC is a proud American manufacturing facility, providing over 45 jobs to the Orleans community with two plants, an administrative office, and five divisions. VPC continues to grow its domestic manufacturing capabilities and provide meaningful jobs to our skilled workers.

VPC’s fiberglass products are an environmentally friendly, economical, and non-corrosive solution for almost any application. Their team sets the standard, offering some of the best lead times in the industry for custom-designed projects. VPC employs a robust and experienced engineering staff that works collaboratively with customers from project conception, through installation, to completion, ensuring all expectations are met through every stage of a project.

Throughout the past program year, even with all the challenges raised due to the pandemic, VPC has continued to operate its manufacturing facility in Medina in no small part due to the hard-working, committed workforce it has consistently developed. While not new to accessing services through the workforce development system, VPC is a new partner in the GLOW workforce development area, working together with Orleans County Job Development to implement several on-the-job trainings for the first time at its Medina facility. Their continued interest in and commitment to providing meaningful jobs and investing in a skilled workforce demonstrates the tremendous value they place on their employees, which is also evidenced by the professionalism and care taken in the process of collaborating on employee trainings – certainly deserving of this recognition.

***Congratulations to Virtual Polymer Compounds, LLC.***



# GLOW BUSINESS RECOGNITION

## Wyoming County Business Recognition

### *Advanced Rubber Products*

*Nominated by Wyoming County Community Action*

Advanced Rubber Products is a Division of TMP Technologies and has been in operation for over 60 years. ARP is a U.S. based contract manufacturer providing development assistance, production, and support services for molding of custom parts in rubber, silicone and other elastomer materials.

Advanced Rubber Products, a small manufacturer located in the town of Wyoming, provides career opportunities to job seekers and youth entering the workforce. This employer has participated as a Vendor in the GLOW With Your Hands events both in 2019 and 2021. WCCA began working with this employer indirectly, partnering with various staffing agencies who conducted recruitments on ARP's behalf. More recently ARP contacted the WCCA office directly expressing an interest in seeking candidates for their openings and participating in the Youth Work Experience Programs offered through Wyoming County. In 2021 they accepted a Work Experience placement in both the TANF Summer Youth Program and the WIOA Out- of-School Youth Program. This resulted in a job offer. Our staff has observed the interest and value ARP demonstrates toward their employees. WCCA appreciates the connection with ARP and looks forward to future opportunities to work together. ***Congratulations to Advanced Rubber Products!***



*“Alan just left, and I can honestly say he’s one of the best interviewing candidates I’ve ever seen here. I am impressed with how prepared as he was,-you’ve done a great job!”*



# GLOW PARTICIPANT RECOGNITION

## **Genesee County Participant Recognition**

### *Shannon Yauchzee*

*Nominated by Genesee County Job Development Bureau*



Shannon had been out of the workforce for several years after sustaining a disabling back injury while she was a CNA. While she was not working, she had been active in the community as a volunteer but wanted to get off of disability. She wanted a better financial future for herself and her grandson who she is raising. It was also important to her to continue in a job that helped others. Looking at her aspirations and limitations, she decided Phlebotomy would be a good fit. She attended training and did quite well. She completed the course and took her licensure exam and passed. After assisting with her job search, Shannon was offered employment at United Memorial Medical Center. She was very excited, however, she had not worked in a while and was nervous. She states that school was a big help giving her a sense of structure that now has carried over to the work environment and she is doing very well.

***Congratulations to Shannon!***

## **Livingston County Participant Recognition**

### *Raychael Palmer*

*Nominated by Livingston County Office of Workforce Development*

Raychael came to our office possessing an Associate's degree in Natural Sciences, and a strong interest in working in a laboratory in a biology or chemistry field. At the time, she was working in a clerical position for an automotive business. It was clear from day one that Raychael possessed the positive attitude, determination and motivation to make her goals a reality. An adult counselor developed a resume for Raychael, registered her to receive the weekly newsletter, and reviewed Civil Service exam/job opportunities. Raychael successfully participated in a paid Work Experience at the Covid-19 Vaccine Clinic at Livingston County's Department of Health (through the Youth Program). Her supervisor consistently gave Raychael rave reviews and trained her in various jobs within the clinic. When a local business, Arkema, contacted the adult counselor to ask if she knew of any job seekers with a background in science that would be a good fit for a Laboratory Technician position, the counselor consulted the rest of the staff, and Raychael's name immediately came up as a promising candidate. The counselor shared Raychael's resume with Arkema, who wasted no time scheduling an interview, and subsequently hiring this talented and bright individual. Every month when a counselor reaches out to Raychael to ask how everything is going with her job at Arkema, Raychael beams and relays how very happy she is and how much she appreciates our checking in and the assistance she received from our office. In truth, we are thankful to her, for her enthusiasm and work ethic that made it such a delight to help her reach her goal!

***Congratulations to Raychael!***



# GLOW PARTICIPANT RECOGNITION

## Orleans County Participant Recognition

### *Vincent Barrett*

*Nominated by Orleans County Job Development Agency*

When Vincent applied and requested CDL-A training funding, he was receiving UI benefits from a seasonal lay off as an RV Maintenance worker at Six Flags Darien Lake. Due to COVID-19 the lay-off was indefinite as the company called him monthly with updates on a re-opening status. Vincent is a married father of 2 children needing a career with full time employment. CDL-A truck driving as a career inspired him when he was younger, modeling after his father. He was a dislocated worker and eligible to receive WIOA tuition and supportive services funding. A DLW tuition request and funding exception for a 160-hour CDL-A truck driver training program at Professional Driver Institute was submitted and approved. Assessment of need and mileage approval for DLW Supportive services was offered and accepted.

Vincent applied himself conscientiously to his truck driving training. He was aware of areas needing improvement while continuing to work toward his goals. He received a certificate of completion for the 160 hour CDL-A truck driver training program from Professional Driver Institute with perfect attendance and a grade of 98.3%. He passed his NYS DMV Road test on the first attempt in Oct. 2020 and secured a full time CDL-A truck driving position with Werner Enterprises starting Nov. 17, 2020. Werner required a DOT physical following orientation, current MD exams and documentation from his medical doctor. After submitting to Warner all the MD paperwork and documents they had asked for and waiting indefinitely, he emailed me how frustrated he was and not willing to wait any longer. He applied to May trucking and began on Feb. 23, 2021. May Trucking sent Vincent to Omaha, NE in March for employment orientation and training. During the time in Omaha, it was evident Vincent had not driven a truck since his CDL-A training. May Trucking told him his backing skills were not up to their standards and decided not to employ him. They gave him a bus ticket and sent him home. Vincent called me from Omaha sounding anxious and expressing concern about his loss of driving skills and unemployment. It was recommended that he enroll in a CDL-A Refresher course with concentration on his back up skills and continue to apply for OTR positions. With the Refresher course approved, he gained confidence and improved his back up driving skills. He applied for an OTR position with DOT Transportation, Inc. DOT Transportation had requirements to meet prior to orientation, which a road test, new DOT physical, treadmill, drug tests and primary MD appointments, followed by a review from his employers DOT doctor. Vincent had patience and persisted throughout this 3-4 months long wait time. DOT Transportation gave him a start date of Sept. 27, 2021 to begin orientation in Liverpool, NY as a Regional No Touch Driver. He remains employed with DOT Transportation today. Due to Vincent's patience and willingness to persevere, he was Orleans County's pick for this nomination. ***Congratulations to Vincent!***



# GLOW PARTICIPANT RECOGNITION

## Wyoming County Participant Recognition

*Hannah Buchinger* Nominated by Wyoming County Community Action

Hannah went to Wyoming County Community Action in February, 2020. She was unemployed and her work history included sporadic employment at various production and retail jobs. Hannah expressed an interest in employment in the healthcare field, feeling that this would provide stable employment for her in a demand occupation. She applied for an upcoming LPN program and began her training in March 2020. As the LPN program began so did COVID. This presented tremendous challenges to communicate and study via remote learning as well as to maintain health and safety standards during her clinical. In spite of these challenges, she persevered through the training, completing assignments and keeping staff informed of her progress. In May 2021 after graduation, she passed her NYS boards. She has since secured employment at United Memorial Medical Center (UMMC) working as a Surgical Technician and earning over \$20.00 per hour. ***Congratulations to Hannah!***

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# GLOW YOUTH RECOGNITION

## Genesee County Youth Recognition

*Aaron Barnum* Nominated by Genesee County Job Development Bureau



Aaron was referred to Genesee County Job Development Bureau by the Adult Career and Continuing Education Services – Vocational Rehabilitation for a Work Experience. He was still in High School so placement had its difficulties. They found a position for him at Go Art in Batavia. He had the opportunity to set-up a viewing room using local artists work. He did really well; however, the Work Experience was ended abruptly due to COVID-19. Aaron, who wanted to work, stayed vigilant through some tough months, wanting our assistance in developing his career path. We enrolled him as a WIOA Youth and reviewed his career path, goals, and provided career element services. There was a job posting at ARC of Genesee/Orleans for an entry level maintenance person. This fit in with his career plan and they thought it could be a good fit. They contacted ARC to discuss the Work Experience program. It took some work, but after a couple of phone and in person meetings and then an interview, Aaron was hired for a 200 hour Work Experience. They developed the plan for the Occupational and Academic Skill to be learned during the work experience and it was up to him with a little support from GCJDB. He was on time and worked very hard every day. The placement was a great fit

for him, he was excited about his work and it showed. Shortly after starting, it was discovered that he needed work boots, so they put in a request for supportive services. The reports received back from his supervisor was that his work was great. After the work experience was completed, the ARC contacted Aaron and offered him the position permanently. He is currently working at ARC and he loves his job. The work experience afforded him the opportunity to see what work was like and to learn the beginning skills of the maintenance trade. It showed him what hard work can do for you and how it can pay off. He has a job he enjoys and a local employer benefited by gaining an employee they can train in his career. He not only has his foot in the door of a job he truly appreciates but this is the start of a career that can lead to so many opportunities for Aaron. ***Congratulations to Aaron!***



# GLOW YOUTH RECOGNITION

## Livingston County Youth Recognition

### *Angelita Clark*

*Nominated by Livingston County Office of Workforce Development*



Sixteen year old Angelita enrolled in the Youth Program at Livingston County Office of Workforce Development on 1/4/20 while in high school. She was familiar with the program having had worked at the Livingston County Nursing Home through the Summer Youth Employment Program during the summer of 2019. At enrollment she set a goal to obtain and maintain a part time job. She also wanted to get her driver's license. The pandemic prevented Angelita from completing a paid work experience. Instead, she received a supportive service to take the 5 hour Driver's License course. Undeterred by the state shutdown, she continued her job search. While shopping locally, Angelita saw her former boss from the nursing home who suggested she apply for a Personal Care Aide position. She applied and was hired! She received a WIOA supportive service for scrubs and safety shoes. During this time she maintained perfect attendance at school and a GPA above 85%, earning her the quarterly stipends through the WIOA program. Throughout summer 2020 she continued working and enrolled in a summer course through GCC so she could graduate on time. Unexpectedly, she moved and in order to maintain her employment, she was

approved for gas cards through WIOA supportive services. During her senior year she enrolled in the BOCES Health Dimensions program after settling on a career in nursing. Although she would not be in the program long enough to earn her nursing assistant certification, she wanted to start her schooling in her chosen field. Angelita worked hard on her college applications and asked for help when needed. She also wanted to explore the military and attended an informational interview via Zoom with the County Director of Veteran Services. She also connected with NYS Adult Career and Continuing Education Services and Vocational Rehabilitation and worked with her high school guidance counselor to ensure the college applications and financial aid were completed by deadlines. In the last semester of her senior year she took a leave of absence from her job to focus on her academics and college admissions. She passed her road test and received her driver's license. She earned her Regents High School Diploma in June 2021 earning yet another incentive payment! During her final high school summer she took college prep classes through the Educational Opportunity Program, studied for the Accuplacer Exam and took the time to connect to Access & Accommodation Services at GCC to ensure she has equal access. She started college in September and is on track to be following her goal to become a nurse! Her motivation and drive is an inspiration to us all!

***Congratulations to Angelita!***

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## Orleans County Youth Recognition

### *Cameron Richardson*

*Nominated by Orleans County Job Development Agency*

Cameron enrolled into the Orleans County Job Development Agency just after graduating high school in 2020 with an Individual Employment Plan Certificate and unsure of what his next steps would be. A meeting was set up with a youth counselor for Cameron and his mother to discuss different options moving forward and also any accommodations/barriers to



# GLOW YOUTH RECOGNITION



employment. They decided that he would benefit most from completing a work experience through the youth program. Cameron had never been employed so this opportunity was extremely beneficial. Cameron started a work experience at Community Action in Albion and was doing well. He applied to Crosby's in Albion and was hired on, but shortly after his hours were drastically cut to about eight per week. Cameron did not let this get him down and he worked diligently while we looked for other options. Just then, Community Action stated that Cameron was doing great and they would like to hire him on after his work experience through the youth program. Cameron was thrilled and is now employed part-time at 25hrs per week, Monday-Friday at Community Action in Albion. This was huge for Cameron, as he was another step closer to self-sufficiency. Cameron then applied to the new Boxcar Apartments in Albion. Cameron requested his counselor and Community Action to be his references on the application, and upon

submission of his application and reference checks, Cameron was approved. Cameron is currently living on his own and continues his employment through Community Action.

***Congratulations to Cameron!***

## **Wyoming County Youth Recognition**

### *Alan Smart*

***Nominated by Wyoming County Community Action***

In 2018, at 14 years old, Alan participated in his first employment opportunity through the Summer Youth Employment Program as a cleaner at Wyoming Central School. Alan would end up completing the 125 hour Summer Work Program with perfect attendance, along with participating in various employability workshops. Alan would then return to the Summer Youth Employment Program during the summer of 2020 where he successfully completed another work experience with perfect attendance, at the Village of Wyoming as a member of their grounds crew. In the summer of 2021, Alan was invited back to the Village of Wyoming shortly after graduating High School to yet again to showcase his perfect attendance and reliability as a worker. As the summer ended and fall began, Alan enrolled in the WIOA Out of School Youth and Young Adult Work Program as he began to weigh out the decision to pursue college or to enter the workforce, all while dealing with the barrier of transportation making it difficult to commit to either. After researching local employers, Alan completed an application for Advanced Rubber Products, a local manufacturer that was within walking distance of his home. From there, Alan interviewed and was set up with a 200 hour paid work experience as a Trim and Packaging Operator. This position allowed him again to prove his strong work ethic and dependability, which ultimately lead to him being hired on unsubsidized shortly after he completed his 200 hours and turned 18. Alan is now a fulltime employee of Advanced Rubber Products and is currently working on obtaining his driver's license, along with potential advancement within ARP. ***Congratulations to Alan!***



# GLOW EMERGING WORKER COMMITTEE

## David Rumsey, GLOW Emerging Worker Committee Chairman



The GLOW Emerging Worker Committee continued throughout PY2020 in developing policies and procedures to ensure that the Workforce Innovation and Opportunity Act (WIOA) funds that GLOW received provided the best counseling, training, and support to our youth. GLOW's combined carry-in funds along with our new allocation provided \$726,000 to begin the year with. Before the year was out, the GLOW contractors had requested funds for 73 youth classroom trainings, 30 youth work experiences as well as up to \$750 in supportive services for each of these activities. To those youth reaching successful benchmarks, we provided incentive payments in the amount of \$25 per benchmark for a total of \$1,550.

I would like to thank the members of the Emerging Workforce Committee for their commitment to the GLOW Workforce Board and for being such a strong community partner in workforce development.

In closing, I want to remember Mr. Tim Anderson, who was my predecessor on the Emerging Workforce Committee. Tim was a longtime GLOW Workforce Board member and past chairperson. Tim passed away in early April and we will miss his leadership, dedication, and never ending humor.

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## GLOW YOUTH PROGRAM SUMMARY

Funding	WIOA FUNDS	TANF FUNDS
<b>P.Y.2020 Youth Funds</b>	<b>\$724,000</b>	<b>\$457,000</b>
<b>Total Youth Served</b>	<b>150</b>	<b>152</b>
<b>Total Work Experiences</b>	<b>30</b>	<b>152</b>
<b>Total Services Provided</b>	<b>919</b>	
<b>Occupational Skills Training</b>	<b>73</b>	

### The Temporary Assistance to Needy Families (TANF) Summer Youth Employment Program

The TANF Summer Youth Employment Program provides work experience to targeted youth who are receiving public assistance, in foster care, involved with probation, and youth with disabilities. These programs are operated by Genesee, Livingston, Orleans, and Wyoming County Community Action.



# **GLOW CEO'S AND MEMBERS**

## **Chief Elected Officials**

*Rochelle Stein, Genesee County Legislature Chairperson*  
*Gregg Torrey, Genesee County Legislature – GLOW WDB Representative*  
*David Lefeber, Livingston County Supervisors Chairman*  
*Ian M. Coyle, Representative - Livingston County Supervisors – GLOW WDB Representative*  
*Lynn M. Johnson, Orleans County Legislature Chairman*  
*Ken DeRoller, Orleans County Legislature – GLOW WDB Representative*  
*Becky Ryan, Wyoming County Board of Supervisors Chairman*

## **Workforce Representative Members**

*John Cima, Genesee Valley BOCES*  
*Darren Burdick, NYS Department of Labor Manager*  
*Bethanne Guest-Bergum, NYS Adult Career and Continuing Education Services (ACCES-VR)*  
*Tom Thomas, Labor Representative, IEU – CWA Local 81495*  
*John McGowan, Executive Director of Workforce Development, GCC Best Center*  
*David Rumsey, Genesee County Department of Social Services Commissioner*  
*Jim Pierce, Wyoming County Economic Development*  
*Jason ReQua, Vice President Bricklayers and Allied Contractors Local #3*  
*Robert Molisani, Caledonia-Mumford Central School District*

## **Genesee County Business Members**

*Janet Olivieri, Lapp LLC*  
*Kathryn Ribbeck OATKA Milk Products*  
*Molly Haungs, LandPro Equipment*

## **Livingston County Business Members**

*Lori Ann Bush, Finger Lakes Cookie Company*  
*Heather Heineman, Barilla America, NY Inc.*  
*Mary Ellyn Merle, Genesee Construction*

## **Orleans County Business Members**

*Tom Bloomer, Medina Memorial Hospital*  
*Timothy Winters, Western New York Energy LLC*  
*Patti Fales, BMP America Inc.*

## **Wyoming County Business Members**

*Norbert Fuest, Appletree HR and Safety Consultants, LLC/  
GLOW WDB Chairman*  
*Steve Hull, Morton Salt Inc/GLOW WDB Vice Chairman.*

## **GLOW WDB Staff**

*Jay Lazarony, GLOW WDB Executive Director*  
*Michele Nichols, GLOW WDB Executive Assistant*  
*Kristine Langless, Principal Account Clerk*

# **GLOW EMERGING WORKER COMMITTEE MEMBERS**

*David Rumsey, Genesee County DSS Commissioner*  
*Kelly Kiebal, Orleans County Job Development Agency*  
*Matt Dussault, Wyoming County Community Action*  
*Bill Schutt, Genesee Orleans County Youth Bureau*  
*Mary Guldenschuh, Livingston County Youth Bureau*  
*Julia Rogers, Batavia High School – Community Schools*

*Rebecca Nigro, Genesee County Department of Social Services*  
*Robert Molisani, Caledonia-Mumford Central School, EWC VC*  
*Darren Burdick, NYS Department of Labor*  
*Jaden Ohlson, Genesee County Job Development Bureau*  
*Jane Sullivan, NYS Commission for the Blind*

***Workforce New York is your Connection for Working Solutions***

A proud partner of the  American Job Center network

# **GLOW** WORKFORCE DEVELOPMENT SYSTEM

Genesee Co



Livingston Co



Orleans Co.



Orleans DOL



Warsaw DOL



WCCA



## **Genesee County Career Center**

587 East Main Street, Suite 100, Batavia, NY 14020  
585-344-2042

## **Livingston County Office of Workforce Development**

6 Court Street, Room 105, Geneseo, NY 14454  
585-243-7047

## **Orleans Center for Workforce Development**

458 West Avenue, Albion, NY 14411  
585-589-5335

## **Orleans County Job Development Agency**

14016 Route 31, Albion, NY 14411  
(585) 589-2740

## **Wyoming County Community Action, Inc.**

6470 Route 20A, Perry, NY 14530  
585-237-2600

## **NYS Department of Labor – Wyoming**

448 North Main Street, Warsaw, NY 14569  
585-786-3145

## **GLOW WDB**

Genesee County Career Center  
587 East Main Street, Suite 100, Batavia, NY 14020  
585-344-2042 [www.glowworks.org](http://www.glowworks.org)